



HASKAYNE

RESEARCH DIGEST

“Implementing complex innovations in health care is challenging, yet necessary for health systems to meet the dual challenges of cost containment and effective patient care.” - Jaana Woiceshyn

Jaana Woiceshyn

WHAT IS STALLING REFORM IN HEALTH CARE DELIVERY?

Public health care administrators are increasingly expected to improve patient care alongside decreasing budgets, escalating health care costs, and greater patient demand than ever before. Standardized care is also expected across both urban and rural settings and large and small hospitals, each with very different patient and staff demographics. How can public health systems implement solutions that are both cost-effective and deliver high-quality care?

Jaana Woiceshyn and colleagues compared the implementation of complex innovations across five hospitals. The most effective of these chose a single initiative as an umbrella under which all other changes

were integrated. The key driver of success was having a single vision; staff viewed the umbrella approach as a welcome change from the constant stream of “flavour of the month” solutions.

Implementation of health care innovations is facilitated when different initiatives are integrated under one umbrella, resources are traded off from elsewhere (“skin in the game”), and up-front planning as well as continual evaluation are ensured.



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