Negotiating in a daily practice – between suppliers, clients, colleagues, or external stakeholders. Negotiation isn’t about winners or losers; it’s about aligning resources appropriately and creating value. With the right strategies and frameworks, it is possible to achieve win-win outcomes.

The aim of this program is to develop your capability to build important business relationships and networks and to successfully navigate complex situations. You will learn how to critically analyze your position in negotiations and develop appropriate tactics to achieve your desired results. You will develop an awareness of strategies needed to handle difficult situations and avoid personal bias and other pitfalls that often sabotage negotiations. In addition, you will build your negotiation communication skills and experience through in-class simulations to practice concepts and understand how different individuals approach the same situation. You will leave confident in your ability to negotiate successfully.

Skilled Negotiating

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*Program schedule and content is subject to change. Please visit haskayneexeced.ca for the most up-to-date program information.
Learning Objectives
Upon completion of this program, you will:
• Determine your personal negotiation style;
• Develop the strategic mindset to tackle various negotiation scenarios;
• Identify and practice effective behaviours for achieving your objectives;
• Avoid common pitfalls and personal biases that limit effectiveness in negotiating;
• Understand others’ positions while building strong relationships;
• Develop effective communication skills to identify and satisfy the needs of both parties.

Who Will Benefit
This program is relevant to anyone who negotiates regularly but lacks an overall framework to support the negotiation process, including:
• Executives, managers, and high-potential leaders from a range of functional areas such as marketing, business development and operations management
• Landmen and other professionals involved in mergers and acquisition activities
• Managers leading cross-functional teams
• Professionals involved in complex stakeholder relations

Dates: February 8 - March 14, 2024
Program Delivery: In-person
Commitment: 21 hours
Investment: $2,195
Course Content

<table>
<thead>
<tr>
<th>Date</th>
<th>Learning Activities</th>
<th>Format</th>
<th>Commitment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Feb 8, 2024</td>
<td>Program launch: virtual learning platform orientation</td>
<td>Online, synchronous</td>
<td>1 hour</td>
</tr>
<tr>
<td>Feb 8, 2024</td>
<td>Unit 1: Foundations: Negotiations framework, Value- Creation strategy, Preparation tools</td>
<td>Online, asynchronous</td>
<td>2 hours</td>
</tr>
<tr>
<td>Feb 15, 2024</td>
<td>Module 1: Implementing an Effective Strategy: Effective competitive tactics, Value-creation approaches, formal vs. informal dynamics, simulation</td>
<td>In-person, synchronous</td>
<td>7 hours</td>
</tr>
<tr>
<td>Feb 15, 2024</td>
<td>Unit 2: Preparation: Preparing for negotiations, Effective communications</td>
<td>Online, asynchronous</td>
<td>2 hours</td>
</tr>
<tr>
<td>Feb 15, 2024</td>
<td>Unit 3: Integration: Negotiating through power, use of persuasion</td>
<td>Online, asynchronous</td>
<td>2 hours</td>
</tr>
<tr>
<td>Mar 14, 2024</td>
<td>Module 2: Creating Value: Complex negotiations, managing difficult negotiators</td>
<td>In-person, synchronous</td>
<td>7 hours</td>
</tr>
<tr>
<td>Mar 14, 2024</td>
<td>Continuous integration of learning; post-program resources</td>
<td>Self-directed</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Faculty

LOREN FALKENBERG, PHD
Professor, Haskayne School of Business

Loren Falkenberg has taught in the Haskayne School of Business for over 30 years, leading graduate and executive programs on business ethics and negotiations. Her research interests are in examining ethical and social responsibility issues, decision-making by senior leaders, and exploring the relationships between companies and not-for-profit organizations. Loren facilitates sessions using the collective intelligence and experience of learners to develop evidence-based decision-making approaches and increasing the learners’ ability to make risk-managed judgements.
Testimonials

“This program showed me that preparation is of paramount importance to a successful negotiation, which led me to contemplate the underlying and unknown factors in a negotiation.”
High Performance Negotiating Program Participant, October 2020

“Loren delivers the content in an easy-to-understand way. Her use of a variety of examples really helps to underscore the concepts. Loren ensures that everyone understands the subject matter before moving on, leaves time for questions and is open to discussion and ideas.”
Custom client, September 2021

Grant Funding
This program could be eligible for grant funding that can cover up to 2/3 of the program costs. An Executive Education team member can help you bundle courses to meet the minimum hours needed for eligibility.