

Empirical Research Abstract

Empirical Research in Decision Support and Expert Systems: An Examination of Research to Date and Emerging Topics

A Decision Support System (DSS) is an interactive computer-based system used by managers as an aid to decision making in semistructured decision tasks. The system supports rather than replaces decision makers. It focuses on the effectiveness of decision making by extending the range and capability of managers' decision processes. It applies to decision tasks that have sufficient structure to allow for computer support but for which human judgment is essential.

 Benbasat, I. and B.R. Nault,">
