

Canadian Centre for Advanced Leadership in Business

2023-2024 Annual Report

October 2024 | Haskayne School of Business

Thank You

As I start my second year as dean of the Haskayne School of Business, I am filled with gratitude for the extraordinary level of engagement from our community of donors, volunteers, alumni, faculty and staff. It has been a true pleasure to meet so many incredible people, hearing about their passion for our school.

Haskayne School's collective of centres, including the Canadian Centre for Advanced Leadership in Business (CCAL), is a remarkable asset grounded in philanthropic generosity, business mentorship, student engagement and faculty expertise. Thanks to you, we are celebrating 20 years of Haskayne Wilderness Retreat in 2024, a key CCAL initiative and cornerstone of our renowned adventure leadership education.

The faces, stories and numbers you will find in this 2023-2024 CCAL Annual Report are direct results of your collective support and engagement. Thank you so much for sharing in our vision to be the place where people come to Choose Change.

With gratitude,

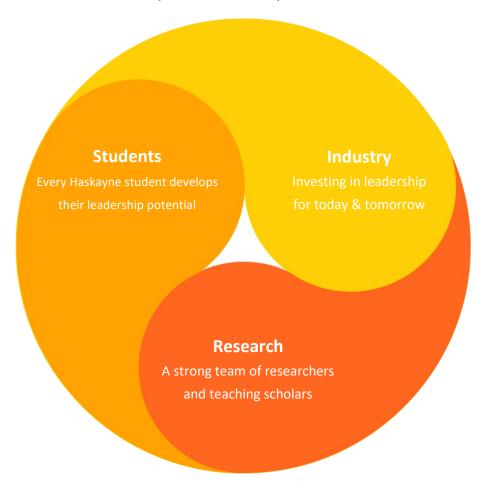
Gina Grandy, PhD

Dean, Haskayne School of Business

Our Vision and Mission

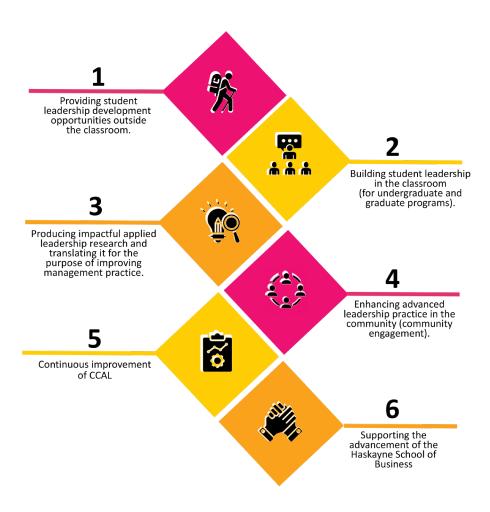
Vision: Evidence-based leadership education and research prevail in how people learn to lead.

Mission: To help people build their leadership and ethical capabilities for the betterment of society.



Our Mandate

CCAL is committed to **six activity areas**:



Aligning CCAL initiatives with our mandated activity areas

The chart below lists CCAL's initiatives delivered in 2023-24. It indicates alignment with six focus areas as well as the annual number of students participated. Please refer to the notes section on the bottom of the chart.

		1	2	3	4	5	6				
ı	CCAL nitiatives	Providing student leadership development opportunities outside the classroom	Building student leadership in the classroom	Producing impactful applied leadership research and translating that research	Enhancing leadership practice in the community	Continuous improvement of CCAL	Supporting the advancement of the Haskayne School of Business	2020-2021 Student participation	2021-2022 Student participation	2022-2023 Student participation	2023-2024 Student participation
HASKAYNE ADVENTURE LEADERSHIP									•		
1	Leadership Expedition		•				•	24	16	24	22
2	Wilderness Retreat		•				•	64	52	51	55
3	Leading in Complexity		•				•	24	31	30	n/a
вмо	BMO MENTORSHIP PROGRAM ¹										
4	Mentorship Pairing	•			•		•	317	320	313	283
5	Kick Off	•			•		•	316	245	206	254
6	Mentor Connection	•			•		•	76	54	37	97 ²
7	Wrap Up	•			•		•	49	60	50	93³
JARI	ISLOWSKY FELLOWSHIP IN I	BUSINESS MANAG	SEMENT								
8	Dinner and Discussion	•			•		•	39	82	204	211
9	Other Jarislowsky Events	•			•		•	290	88	79	140
HASKAYNE ETHICS STRATEGY											
10	Ethical Leadership Speaker Series + MGST451 Corporate Governance and Ethical Decision Making and MGST453 Ethical Leadership Lectures	•	•	•			•	347	904	655	621

PILO	OT INITIATIVES										
11	Vocal Agility Workshop		•				•				30
12	Inspiring Business Leader Award: Mentor Thank you invitation				•		•				5
CCA	CCAL RESEARCH CHAIR PROGRAM										
13	AAG Meetings			•		•	•	n/a	2	1	1
14	Longitudinal Leadership Development Study			•	•		•	n/a	n/a	n/a	n/a
15	Leadership Development Research Project			•	•		•	n/a	n/a	n/a	n/a
MAF	RKETING STRATEGY										
16	CCAL Newsletter	•		•	•		•	1604	1701	1734	n/a ⁴
17	Media Impressions				•	•	•	n/a	n/a	n/a	298265

Notes:

- **1-** BMO Mentorship Program statistics include students and members of the community. All other programs report student participation.
- 2- The Mentor Connection event was expanded to include volunteer advisors from the <u>Haskayne Entrepreneurial Advising Team-HEAT</u> (16 advisors) and volunteer panelists from <u>The Real Deal Program</u> (4 panelists).
- 3- This year the Wrap-up Event was offered in-person. Between 2020-2023, the event was held exclusively online.
- **4-** The newsletter was paused in 2023-2024 to allow for a refreshed focus on sharing updates through more current platforms like LinkedIn, alongside other Haskayne newsletters that highlight ongoing research at the school.
- 5- Includes 25,866 Linkedin impressions, 2380 Instagram accounts reached, and 1040 clicks on UToday articles.
- **6-** CCAL actively participated in supporting the graduate student orientations, led by the Student Services team, to showcase CCAL programming available to new students throughout their time at Haskayne.

Haskayne Adventure Leadership

ACTIVITY AREA 1 & 2: CCAL provides student leadership development opportunities inside and outside the classroom.

The Haskayne Adventure Leadership (HAL), supported by the Hal Kvisle Adventure Leadership Education Fund, continues to offer its staple programs. Led by HAL Academic Director Dr. Julian Norris and supported by experienced instructors Dr. Sarah Brown and Ryan "Gitz" Derange, these courses focus on leadership assignments, structured personal reflection, and ecological awareness to help students develop the skills needed to thrive as leaders in the modern business world. With support from CCAL, Indigenous Traditional Knowledge Keepers, and Outward Bound Canada, the courses provide students with opportunities to apply their skills in real-world situations, as highlighted by a BComm student: "It's a chance to put the skills we've learned to test in real situations, not just on paper."

The Haskayne Wilderness Retreat

A six-day retreat set in Kananaskis, the course helps prepare students to be authentic leaders of exceptional integrity, vision and creativity who can inspire and support others to achieve their best with a shared purpose in service to the common good.



The course centres around land-based learnings, the history and the politics of settlers and Indigenous relationships and the journey toward reconciliation with five overlapping main themes:

Sustainability, Indigenous Ways of Knowing,
Leadership, Ecological awareness, and Personal development and inner leadership.



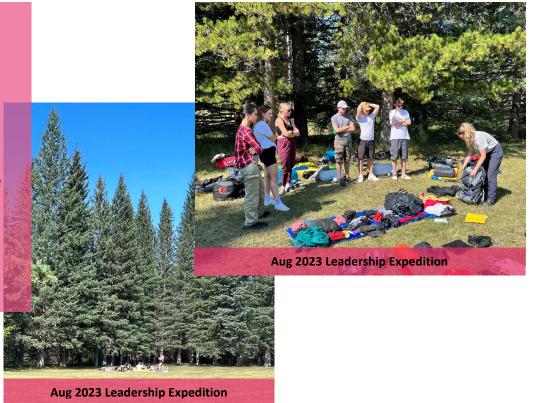
"Learning about Indigenous history from those who lived it highlighted to me the importance of having holistic understanding as a leader and not relying on one story or voice to form leadership decisions."

- Ennas Abbas, MBA Student

The Haskayne Leadership Expedition

A five-day mountain backpacking expedition in the Canadian Rockies helps students cultivate practical and transferable leadership skills.

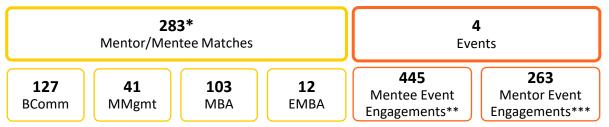
Each day of the course, students have multiple extended opportunities to practice and receive feedback on their leadership skills through four inter-related roles as a Designated leader, Self-leader, Peer leader and Team participant.



BMO Mentorship Program

ACTIVITY AREA 1 & 4: CCAL provides student leadership development opportunities outside the classroom and enhances leadership practice in the community.

2023-2024 Program by the Numbers



^{*} Number of matches facilitated at the beginning of the program, October 2023

2023-2024 Highlights

Kick-off Event | Celebrating 21 Years of Successful Mentoring

The program began with a breakfast event featuring a keynote by Olympic champion Erica Wiebe, followed by a dynamic panel discussion with Erica and Dr. Gina Grandy, dean of the Haskayne School. The discussion focused on the importance of self-awareness and understanding one's values as they guide actions. The panelists also shared insights on setting micro-goals to achieve a bigger objective, as well as mentorship and leadership practices to help mentorship pairs initiate their relationships.

During the event, mentors and mentees had the opportunity to set goals for their relationship and captured them in a time capsule activity. In addition to the in-person event, a virtual event was provided for those unable to attend in person in Calgary.

Haskayne Lika drawae Canadian Centre for Advanced Leaderstop in Business

Moderator Jessica Bergen, right, with panel members from left: Dr. Gina Grandy and Erica Wiebe. Photo by Kelly Hofer

WATCH ERICA'S VIRTUAL KEYNOTE HERE

^{**} Includes orientation workshop*** Includes orientation workshops and other Haskayne volunteers attending Mentor Connection

Mentor Connection | Strengthening Community Engagement

This year, the Mentor Connection event was expanded to include volunteer advisors from the HEAT and volunteer panelists from The Real Deal Program, allowing mentors to engage in meaningful conversations, expand their knowledge and community connections. The event featured a workshop by Jenn Lofgren, an executive and leadership coach for Forbes Coaches Council. The workshop focused on enhancing mentors' coaching and active listening skills to support their roles of fostering leadership and entrepreneurial skills in Haskayne students.



Wrap-up Event | Reflecting on the Mentorship Journey

For the final event of the mentorship program, two pairs of mentor and mentee were invited to participate in a panel discussion moderated by Dean Gina Grandy. During the discussion, Macey Emond, a BComm student, and her mentor Rachel Hughes, Senior Management Consultant at PwC, along with Muhaimin Pandhiani, an MBA student, and his mentor Colleen Pound, founder, and CEO of Proxure, shared their experiences and insights into their mentorship relationships.

The panelists discussed various aspects of their mentorship journey, including navigating school and career decisions, and building trust to encourage open and honest conversations. They also provided advice to future participants on how to maximize the benefits of mentorship relationships with diverse individuals.



Moderator Dr. Gina Grandy, bottom right, with panel members from bottom left, Colleen Pound, Rachel Hughes and from upper left Muhaimin Pandhiani, Macey Emond

Mentor and Mentee Focus Groups | Enhancing the Mentorship Experience

In winter 2024, mentorship participants engaged in three focus groups facilitated by the Haskayne Centres team. These sessions aimed to deepen understanding and enhance the mentorship experience. Key takeaways for continuous improvement include:

- Recognizing the diversity of student experiences across programs and levels by customizing resources for both students and mentors.
- Cultivating community by fostering informal connections between mentors and mentees to increase camaraderie.
- Leveraging technology to streamline onboarding processes and provide easier access to resources for mentors and mentees.

Student and Community Impact



UToday Story: Program Shows Power of Mentorship for Leadership Development

Ryan Stevens, a mentee and BComm student, discusses the program's significance in achieving his goals, while mentor Max Chan, Senior Vice President & Corporate Development Officer at Enbridge Inc., shares his experience of nearly 20 years in the program, highlighting how it has enabled him to forge lifelong relationships.

READ THE ARTICLE HERE | WATCH THE INTERVIEW HERE

Thank You Mentors Video

Mentors generously give their time and share their experiences to help students develop personal and leadership skills. As a gesture of gratitude, mentees recorded thank-you messages for their mentors, which were shared during the Wrap-up Event.

WATCH THE VIDEO HERE

"From my mentor I learned to step out of my comfort zone to make the most of every opportunity for personal and professional growth. My mentor motivated me to confront and explore my fears, to turn them into opportunities for resilience and growth."

— Muhaimin Pandhiani, MBA Mentee

Phoebe!!! – Thank you! Getting to know you was such a great experience for me. I hope I was able to meet your expectations, and I feel privileged that I could be a part of your journey. Remember - I fully expect you to keep in touch so that I can continue to hear about your achievements and on how I can continue to support your development. Cheers! – Raj (mentor)

Interactive Appreciation Wall

A successful mentorship relationship depends on the amount of time and effort invested by both mentors and mentees in creating a rewarding experience. As a closing activity, participants were invited to express their appreciation for their mentor or mentee on a digital appreciation wall.

EXPLORE MESSAGES SHARED BY PARTICIPANTS HERE

Jarislowsky Fellowship in Business Management

ACTIVITY AREA 1 & 4: CCAL provides student leadership development opportunities outside the classroom

and enhances leadership practice in the community.

The Jarislowsky Co-Fellows for 2023-24 Karen Radford and Irfhan Rawji hosted transformative events to equip students with essential business and leadership skills.

- Workshops and personalized sessions emphasized the importance of etiquette, self-awareness and authentic leadership.
- Key themes during the Dinner and Discussion series included the integration of Indigenous values in business, effective communication and strategic goal setting.
- Smaller events fostered confidence, provided tailored mentorship and offered opportunities to practice leadership skills.

These experiences have not only equipped students with essential business acumen but also instilled a sense of purpose and inclusivity, preparing them to lead with integrity and empathy in their future careers.



2023-24 Co-Fellows Irfhan Rawji & Karen Radford

Read More About The Co-Fellows In UToday HERE

FALL 2023 OFFERINGS					
September	Mastering Business Dining Workshop by Joanne Blake	41 students			
October	Co-Fellows Connect: Personalized 1:1 Meetings with the Jarislowsky Co-Fellows	10 students			
November	Fall Jarislowsky Dinner and Discussion: Three things you wish you knew early in your career with Dawn Farrell, Chris Fowler, and Saifa Koonar	107 students & 49 Industry Leaders			



"Today, I learned the proper way to pick up silverware, how and when to ask for salt and pepper, how to scoop your soup (I've been doing this wrong all [along], ha), when to get down to business talk, who pays the bill, who orders first, who eats first, and lots of other amazing business dining protocols...You would think these things don't matter but I learned otherwise today."

- Oluchi Ohanehi, MBA Student



"I had the opportunity to meet with both Co-Fellows and was struck by how insightful yet distinct our conversations were. This experience highlighted that there is no single right way to be a leader. Instead, embracing your authentic voice and values is crucial, a common attribute I observed in both leaders."

- Garima Mehta, MBA Student

"MBA courses taught me about leadership from a theoretical perspective, while the Dinner & Discussion event provided practical insights into navigating leadership by allowing me to learn from interacting with esteemed leaders and engaging in panel discussions."

- MBA Student



"Saifa delivered a thoughtprovoking message, 'Your hard work impacts your head work,' underscoring the importance of being present in the moment rather than fixating on the future." – May-May Ogoigbe, MBA Student

	WINTER 2023 OFFERINGS	
January	Co-Fellows Connect: Personalized 1:1 Meetings with the Jarislowsky Co-Fellows	10 students
	Ask Me Anything Session with the Jarislowsky Co-Fellows	10 students
February	Knowing Yourself Workshop by Jarislowsky Co-Fellow Karen Radford	29 students
	Winter Jarislowsky Dinner and Discussion: The Role of Business Leaders in Truth and	101 students
March	Reconciliation with John Ralston Saul, Lisa Meeches, Mark Podlasly, and Jean Teillet	& 49 Industry Leaders
	Becoming a Leader Workshop by Jarislowsky Co-Fellow Karen Radford	21 students
April	Coaching Session with Dawn Farrell	19 students



"I am grateful to the Co-Fellows for suggesting and connecting me with industry professionals who can provide tailored mentorship and help me establish connections in the industry." – MBA Student

"[The] session provided me with a framework to explore and identify my core values, guiding me through a series of activities & discussions that enabled me to gain a deeper understanding of what truly matters." – MBA Student





"The importance of centering the conversation on Indigenous voices lies in avoiding the assimilation of Indigenous peoples into Eurocentric worldviews." – **Industry Table Host**

Mar 2024 Jarislowsky Dinner & Discussion

READ MORE ABOUT THE EVENT IN UTODAY HERE

"The key takeaway from the evening was the recognition that Truth and Reconciliation should be an integral part of our daily lives. It starts with educating ourselves about the history, culture, strengths, and needs of Indigenous communities. While acknowledging the long journey ahead, we were reminded that meaningful change can begin with simple, actionable steps."

- Catalina Amaya, MBA Student



"The conversations challenged me, made me uncomfortable, and sparked my curiosity, all of which helped me learn and grow. I am grateful for the safe space created to have these important conversations."

– Moji Ajele, MBA Student

Mar 2024 Jarislowsky Dinner & Discussion

"Being put on the spot pushed me to perform the exercise spontaneously, which was great in helping me step out of my comfort zone. Karen also provided immediate feedback." – MBA Student

"Experiencing hands-on exercises to confidently make requests was a valuable lesson learned. It also provided an opportunity to practice with fellow MBA students whom I had not known before." – MBA Student



Coaching Session with Dawn Farrell



During the Fall Jarislowsky Dinner and Discussion, Dawn Farrell offered to host a workshop for women MBA students after one expressed interest in her leadership experience. The session focused on personal and professional development through reflection and actionable strategies.

Students learned valuable lessons about time management, prioritizing relationships to achieve both personal and professional goals, how to handle criticism and increase confidence and the importance of supporting each other to grow and succeed together.

Haskayne Ethics Strategy

ACTIVITY AREA 2: CCAL builds student leadership in the classroom

CCAL and the Haskayne School of Business continue to leverage "Giving Voice to Values" resources designed by Dr. Mary Gentile. The Giving Voice to Values curriculum provides fourth year students in Corporate Governance and Ethical Decision Making (MGST 451) with a framework and practical tools to navigate complex situations. Giving Voice to Values utilizes real-world case studies and role-playing exercises to help students develop scripts for voicing their values in challenging contexts.

Vocal Agility and Performance Psychology Workshop

ACTIVITY AREA 1: CCAL provides student leadership development opportunities outside the classroom

In October, CCAL offered a unique workshop to MBA, EMBA, and MMgmt students, where Italian-Canadian soprano Lucia Cesaroni provided instruction on tools for better vocal projection, general presentation skills, and techniques to conquer nerves and performance anxiety. This was a timely opportunity for many students who were about to deliver the first classroom presentations of their graduate programs.



Research

ACTIVITY AREA 3: Advancing Leadership Research

Launching 'Leadership Across the Lifespan' research project

In 2024, the Haskayne School of Business welcomed Dr. Sean Alexander to the Canadian Centre for Advanced Leadership in Business as a Senior Research Associate. Dr. Alexander's research focuses on developmental and quantitative psychology, with an extensive background in mental health, particularly examining personality differences in alcohol use among university students. Dr. Alexander uses longitudinal ecological momentary assessment and advanced statistical models in his studies. Ecological momentary assessments study people's thoughts and behaviour in their daily lives by repeatedly collecting data in an individual's normal environment.

His work has been published in several peer-reviewed journals, and he has presented at numerous academic conferences. His research covers a variety of related topics, including the relationship between humor and transformational teaching, aiming to uncover how humour can enhance teaching effectiveness and foster positive learning environments. Additionally, Dr. Alexander has provided statistical consulting for both academic peers and public health organizations.



Since joining the Haskayne School of Business, Dr. Alexander has actively engaged in research on leadership across the lifespan. In partnership with Tanbridge Academy, a private junior kindergarten, elementary and junior high school in Calgary, he is exploring leadership in very young people, providing valuable insights into early leadership development.

Progress on the 10-Year Leadership Study

The ongoing 10-Year Leadership Project, led by Drs. Nick Turner and Julie Weatherhead, is a multi-year research project that is the first of its kind in Canada to follow young people and explore their leadership development. Dr. Alexander is also a key contributor to the project and is responsible for designing and curating the second wave of this extensive longitudinal study. The Haskayne School would like to express our sincere gratitude to Cenovus Energy for their \$250,000 sponsorship of the 10-Year Leadership Project from 2023 to 2028.

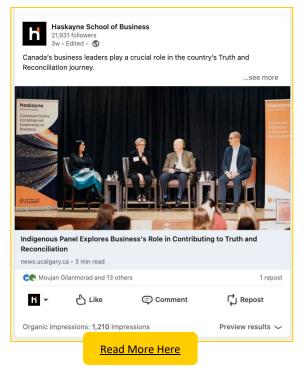
Continuing Commitment to Research: articles funded by the CCAL Research Grants

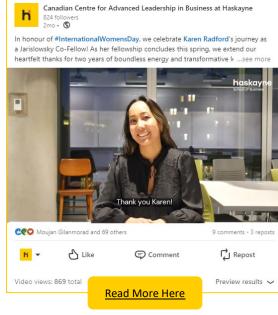
- Doing Leadership Development Through Mentoring in a Social Learning Space: The Case of the Inaugural Leadership Learning Lab (Reynolds, G., Samuels, K. L., Din, C., & Turner, N.) published in the Journal of Management Development in 2023
- Microdosing Leadership Development: A Case Study of the "Learning with Leaders" Programme (Deng, C., Gulseren, D., & Turner, N.) – manuscript submitted for publishing

CCAL in Social Media

CCAL Linkedin Statistics: 819 total followers, 200 more in the last year alone.

There were close to 26,000 impressions overall (25,866). CCAL posted on the Haskayne School Channel as well as directly on the CCAL Linkedin Channel.







Linkedin Videos:

HAL: WATCH THE HAL STUDENT TESTIMONIAL HERE

BMO MENTORSHIP: WATCH THE BMO MENTORSHIP VIDEO HERE

JARISLOWSKY: WATCH STUDENT APPRECIATION VIDEO FOR KAREN RADFORD HERE

JARISLOWSKY: WATCH JARISLOWSKY DINNER & DISCUSSION STUDENT VIDEO

TESTIMONIAL HERE









Oluchi Ohanehi, CSPO® • 1st Haskayne MBA Candidate| Product Manager | Business Analyst

The beauty about the MBA program at Haskayne School of Business is that they're not only invested in your classroom learning but equally in non-academic learning making sure you come out a well-rounded leader. As a business leader, you will have tons of business meetings and some of these over a delicious meal (a). If you are a food lover like me, there's a tendency to be carried away and become unaware of certain behaviours especially if the food is really delicious @. Poor table manners can break a business deal! How do you have great business discussions and enjoy your food while still maintaining good table manners? Thanks to Joanne Blake who has shared lots of dinning etiquette with us today, I feel prepared to go for that business lunch or dinner. Today I learnt the proper way to pickup silverware, how/when to ask for salt/pepper, how to scoop your soup (I've been doing this wrong all the while IoI), when to get down to business talk, who pays the bill, who orders first, who eats first and lots of other amazing business dinning protocols that I didn't know before. You would think these things don't matter but I learnt otherwise today. Thank you to Irfhan Rawji, Karen Radford Jarislowky fellows and Haskayne School of Business who organised this

Thank you to owners of the venue -The Ranchmen's club, the food and the service was excellent (a), the ambience and location of this place - perfect for business meals, had a good time looking at the beautiful artworks as well.

Now I'm off to practice what I've learnt in my home, being Nigerian though how do I behave so sophisticate.

Read More Here

CCAL Instagram Statistics: 794 total followers and 2380 accounts reached over the last 6 months.



CCAL UToday Statistics:

Four articles published over 2023-24

- Program Shows Power: Mentor Leadership Development
- Business Students Learn Leadership in the wilds of Kananskis Country
- Redefining Leadership: Introducing 2023-24 Jarislowsky Fellows: ranked 37th out of all UToday articles in highest readership.
- Indigenous Panel Explores Business Role Contributing to Truth and Reconciliation

People shaping CCAL

We are grateful for the generous support from our donors, advisors and partners. Thank you for your commitment to the Haskayne School of Business.

CCAL was founded in 2012 through the generous support of:

ARC Financial Corp
ARC Resources Ltd.
Mac and Susan Van Wielingen through Viewpoint Foundation
Brown Family Foundation

CCAL programs, initiatives and research are currently supported by:

ARC Resources Ltd.
BMO Financial Group
Brown Family Foundation
Cenovus Energy Inc.
Jarislowsky Foundation
Hal Kvisle

CCAL is led by the Haskayne Centres team:

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