

International Student Services (ISS) Advising – Fall 2020

Immigration Advising (study permits, work permits, visas, electronic travel authorizations, Government of Canada Regulations)

- Monday to Friday, 6:30 a.m. to 4:30 p.m.
- Questions and virtual advising requests: issimmigration@ucalgary.ca

Welcome Centre (available to all new-to-Calgary students including Canadian students)

- Thursday, August 20 to Friday, September 4, 2020,
- Monday to Friday, 9:30 a.m. – 4:00 p.m.
- Questions and virtual advising requests: welcome@ucalgary.ca
- Virtual front desk: <https://www.ucalgary.ca/student-services/welcome-centre>

General support services for international students (banking, SINs, health insurance, resources for family members of students, self-isolation resources, and more!)

- Monday to Friday, 6:30 a.m. to 4:30 p.m.
- Questions and virtual advising requests: international.advice@ucalgary.ca

International Student Orientation (new students - information series, on-demand modules, “live” panels, and welcome receptions)

- ucalgary.ca/iss (click on “resources” tab)
- Questions: international.advice@ucalgary.ca

Upcoming events, workshops and support programs:

- ucalgary.ca/iss (click on “events” tab)
- Questions: issevents@ucalgary.ca